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## Working with Difficult Resistant Staff

By John F Eller, Sheila A Eller

Solution Tree, United Kingdom, 2011. Paperback. Book Condition: New. 251 x 173 mm. Language: English . Brand New Book. To move forward in the school improvement process, school leaders must address the behaviors of difficult and resistant staff members and send the message that a few people cannot halt change. Working With Difficult and Resistant Staff is designed with the practicing school leader in mind. The chapters are arranged to make sense for people first learning the skills they need to manage difficult and resistant staff members. While the book follows a logical progression, each chapter can also stand alone, allowing busy practitioners to find information about their most pressing issues. The chapters are brief enough to be read and digested quickly but contain enough focused information to help principals learn the strategies they need to make an immediate impact. The introduction presents some of the situations and conditions that can contribute to people's difficult or resistant behaviors. Armed with this important information, readers will be able to plan and monitor conditions to minimize difficulties and maximize their success with new projects or changes in procedures. Understanding what may cause people to become difficult or resistant is an important...



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